Twitch TV

Security & Privacy Settings Guide

You can apply certain privacy and security settings on Twitch. You can make all these changes on the desktop and console versions of Twitch, however, the app does not have all the settings.

What do I need?

A Twitch account (email address/password) and an internet-enabled device

Restrictions you can apply

Chatting

In App purchasing

Inappropriate content

Social networking

Weapons & Violence,

Gore & Hate

Step by Step instructions

As a Viewer, I want to:

Enable Chat Filter

Report a Streamer

Report/Block a user

As a Streamer, I want to:

Get started

Change Chat settings

Change Mature Content settings

Change Moderation settings

These steps were produced via the Twitch desktop website.

1. **Enable Chat Filter (as a Viewer)**
   You can enable certain filters when in the chat on Twitch such as discrimination, sexually explicit language, hostility and profanity.
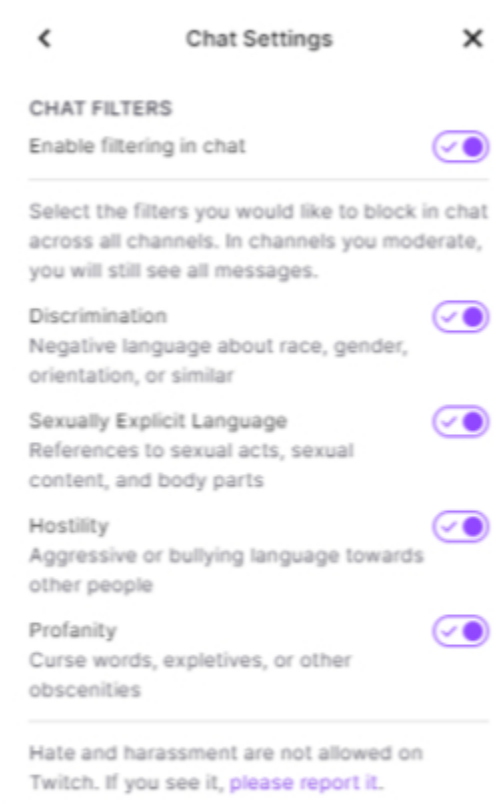
   When watching a live stream scroll down to the bottom of the chat then click on the Setting icons in the bottom right hand, next to the Chat button.

   Click "Chat Filters" then click the toggle so it shows a tick and turns purple.
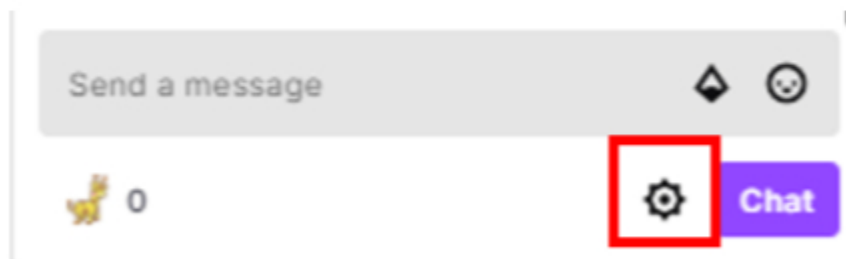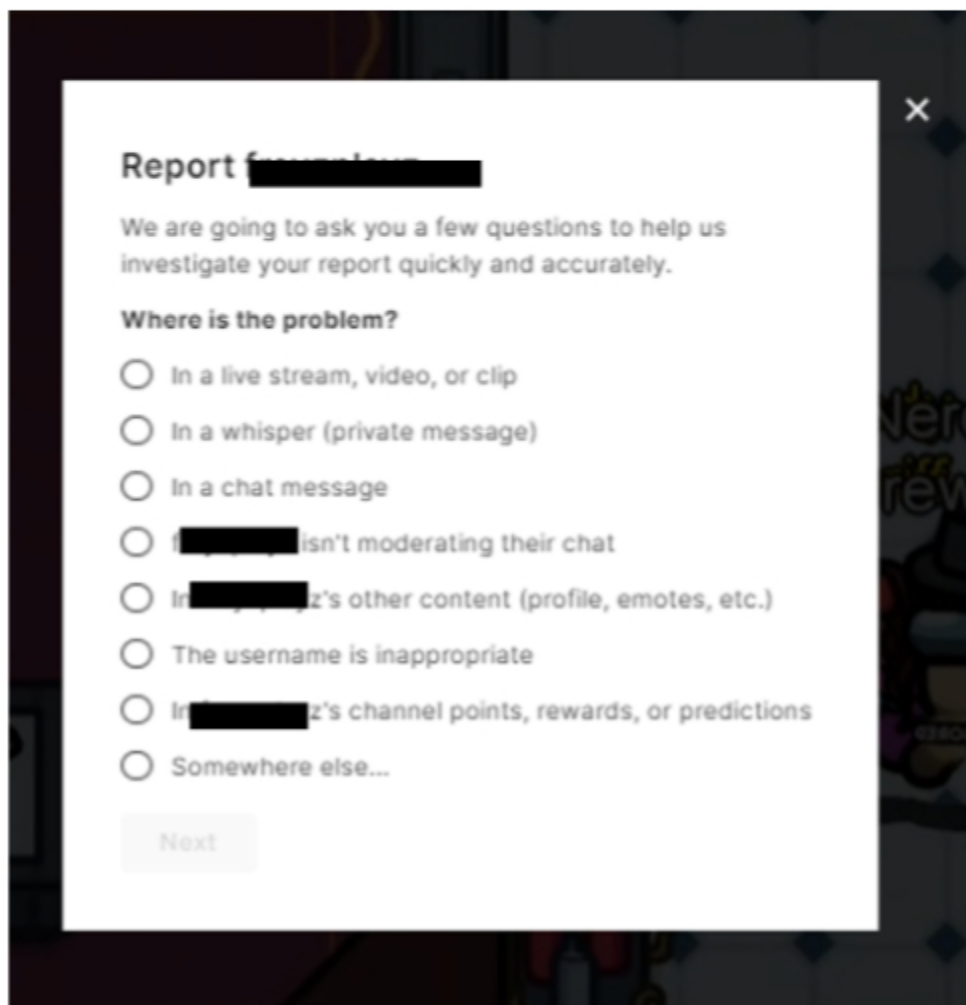
2. **Report a Streamer**

   When watching a live stream you can report the Streamer if they go against Twitch community guidelines.

   Scroll down to the bottom of the live stream video and click the three dots, then click "Report (user)". Next, follow the prompts on the screen.

   The Twitch team will investigate your report.
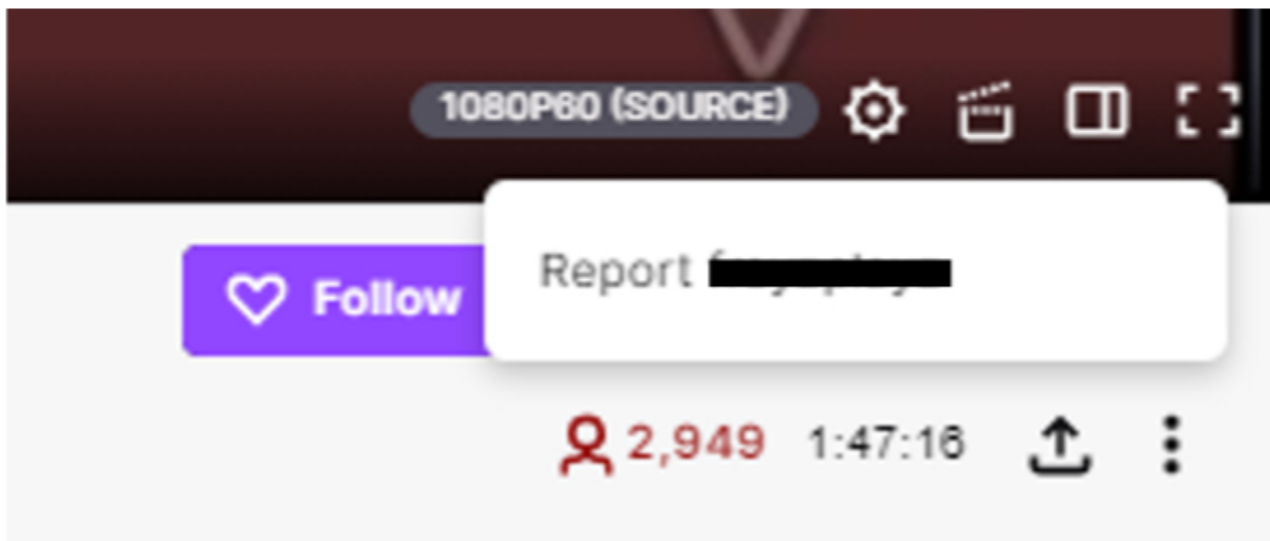
Report f███████████

We are going to ask you a few questions to help us investigate your report quickly and accurately.

Where is the problem?

○ In a live stream, video, or clip

○ In a whisper (private message)

○ In a chat message

○ f██████ isn't moderating their chat

○ In ████████z's other content (profile, emotes, etc.)

○ The username is inappropriate

○ In ████████z's channel points, rewards, or predictions

○ Somewhere else...

Next

3. **Report/Block a user**

When watching a live stream you can report and/or block the user in the chat.

Click on the user you want to block or report then click three dots. Click either "Block" or "Report" then follow the on-screen instructions.
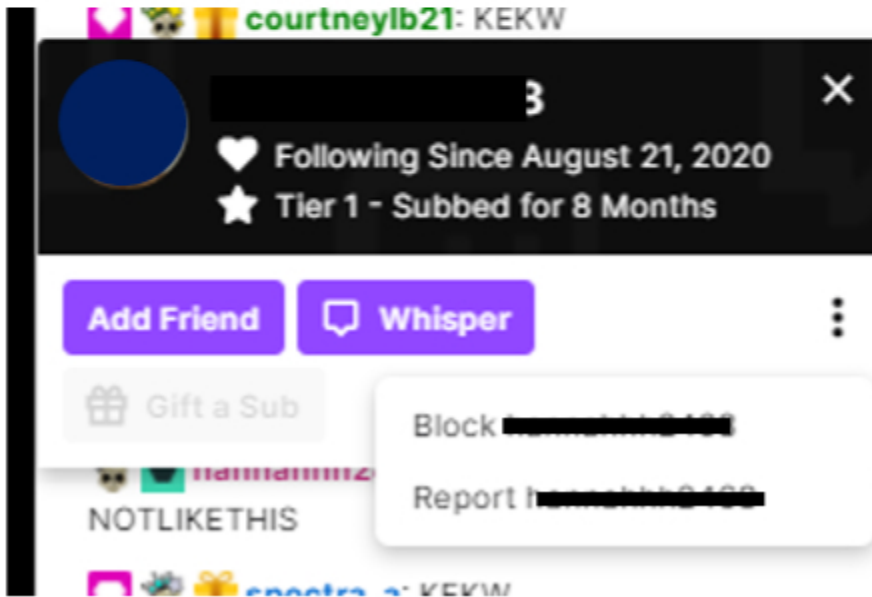
4. Get started

Go to twitch.tv ☑ and sign in.

In the top-right corner, click your Profile icon, then click "Settings".
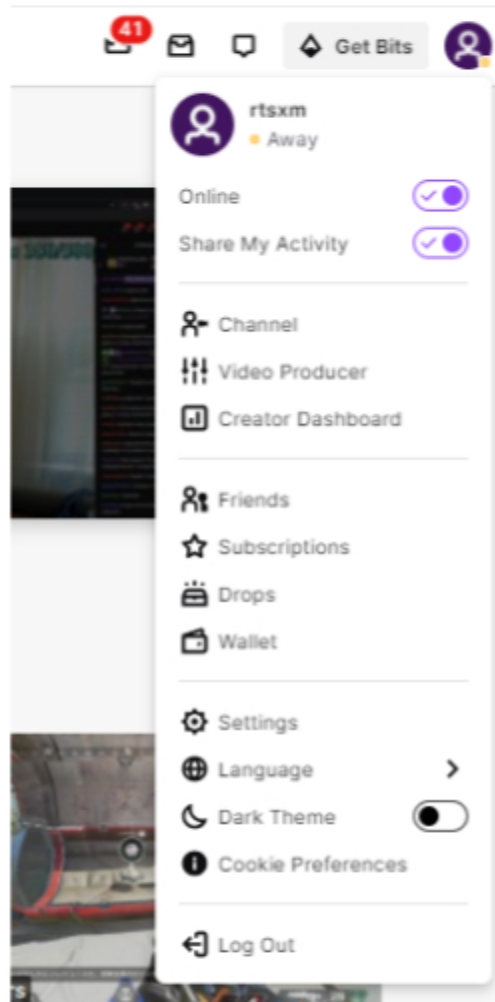
5. Change Chat settings

From the Settings page, click "Channel and Videos", click "Stream Manager" then click the Settings icon in the bottom-right corner of the chat screen. Here you'll be able to enable/disable your preferences.

Following   Browse   ...

Search

RECOMMENDED CHANNELS ←|

Fextralife — 9.3K
Apex Legends

ShivFPS — 3.5K
Apex Legends

Rainbow6 — 43.3K
Tom Clancy's Rai...

Rogue — 6.9K
Apex Legends

CobaltStreak — 6.7K
The Binding of Isaa...

iiTzTimmy — 9.6K
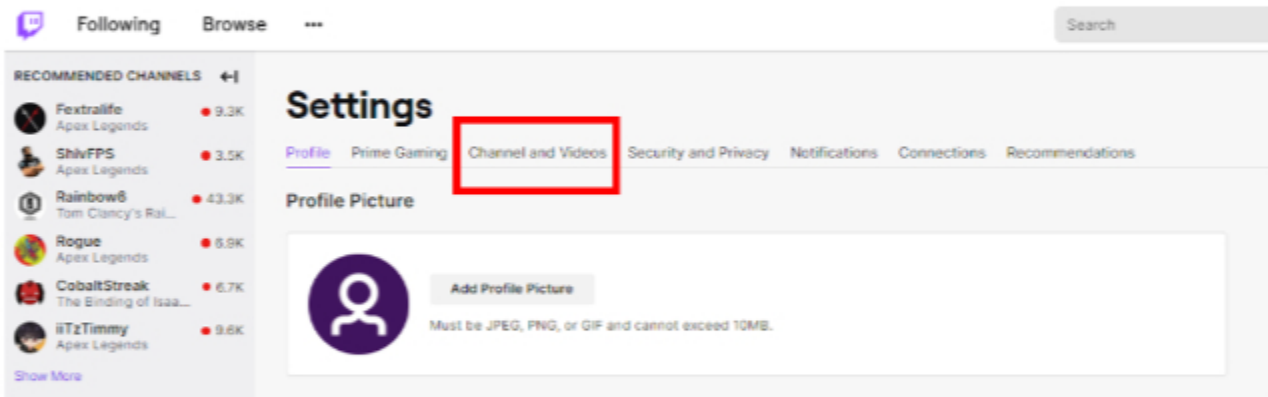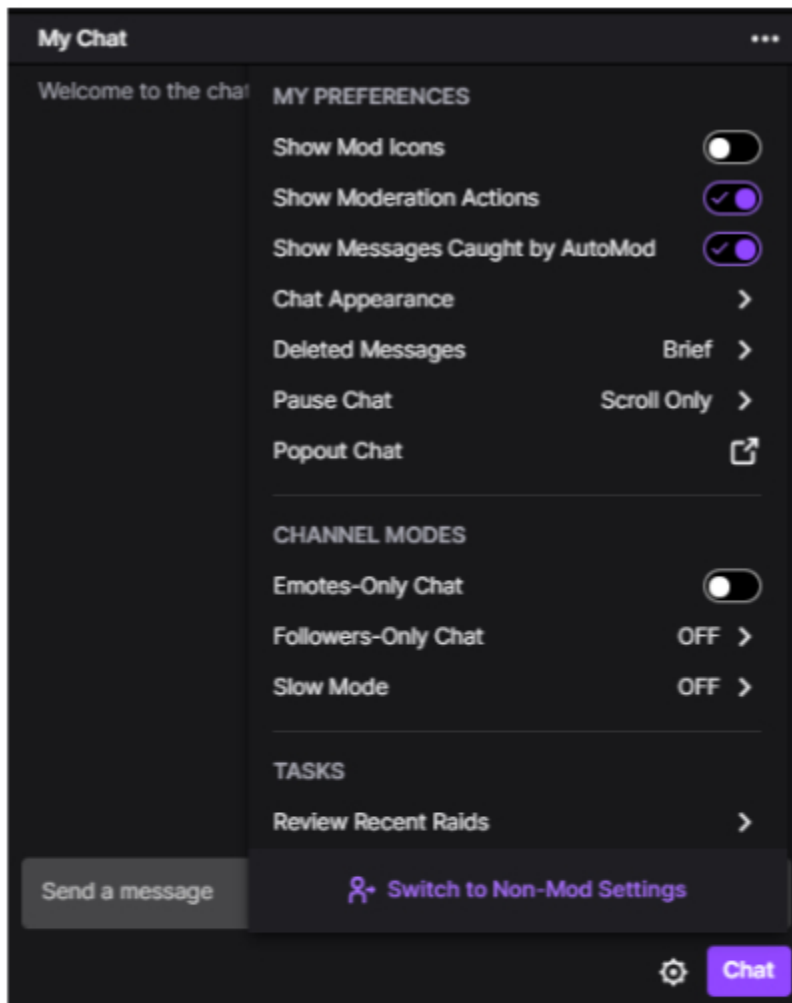Apex Legends

Show More

Settings

Profile   Prime Gaming   Channel and Videos   Security and Privacy   Notifications   Connections   Recommendations

Profile Picture

Add Profile Picture

Must be JPEG, PNG, or GIF and cannot exceed 10MB.

My Chat   ...

Welcome to the chat

MY PREFERENCES

Show Mod Icons

Show Moderation Actions

Show Messages Caught by AutoMod

Chat Appearance   >

Deleted Messages   Brief >

Pause Chat   Scroll Only >

Popout Chat

CHANNEL MODES

Emotes-Only Chat

Followers-Only Chat   OFF >

Slow Mode   OFF >

TASKS

Review Recent Raids   >

Send a message   👥+ Switch to Non-Mod Settings

⚙️   Chat

6. Change Mature Content settings

If your child is interested in streaming and is 18 or over, it's better to enable the Mature Content just in case they have younger viewers.
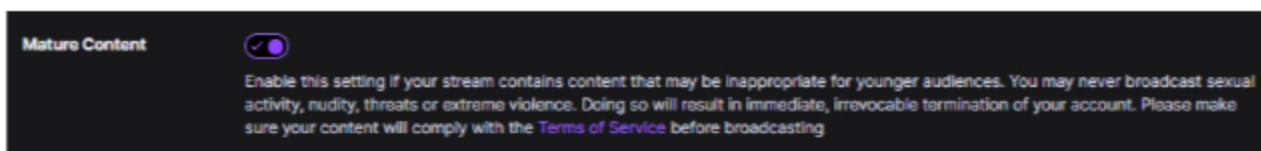
From your Home dashboard 🗗 , click "Settings" then click "Stream".

Under Mature Content, click the toggle so it shows a tick and turns purple, this means the feature is enabled.
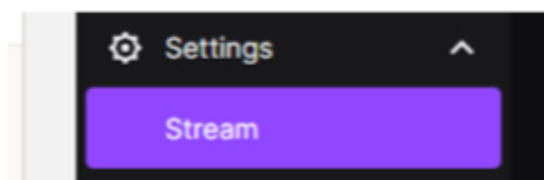
7. Change Moderation settings

These settings are highly recommended if your teen is of a younger age and has a younger aged audience. You can filter and block inappropriate terms and hide risky messages.

To automatically hold risk messages via AutoMod:

From the Home dashboard 🗗 , click "Settings" then click "Moderation" then click "AutoMod Rulesets".

Set the appropriate level of moderation from Level 1 (lowest) to Level 4 (the highest), then click "Save" when done.

AutoMod will use A.I. (Artificial Intelligence) to detect potentially harmful messages.

1

Settings ⌃

Stream

Channel

2

AutoMod Controls

AutoMod Rulesets
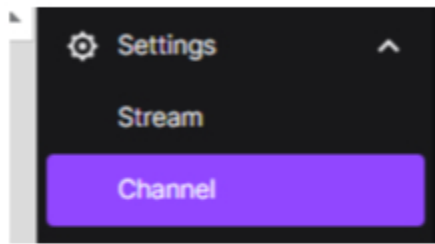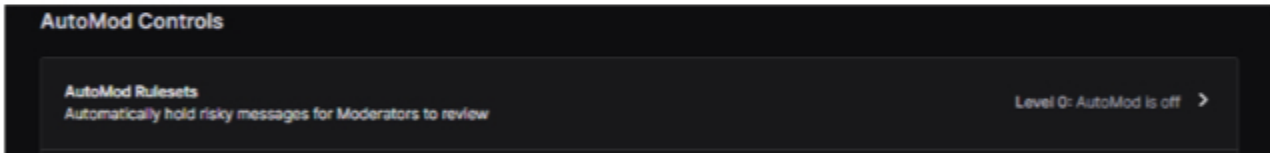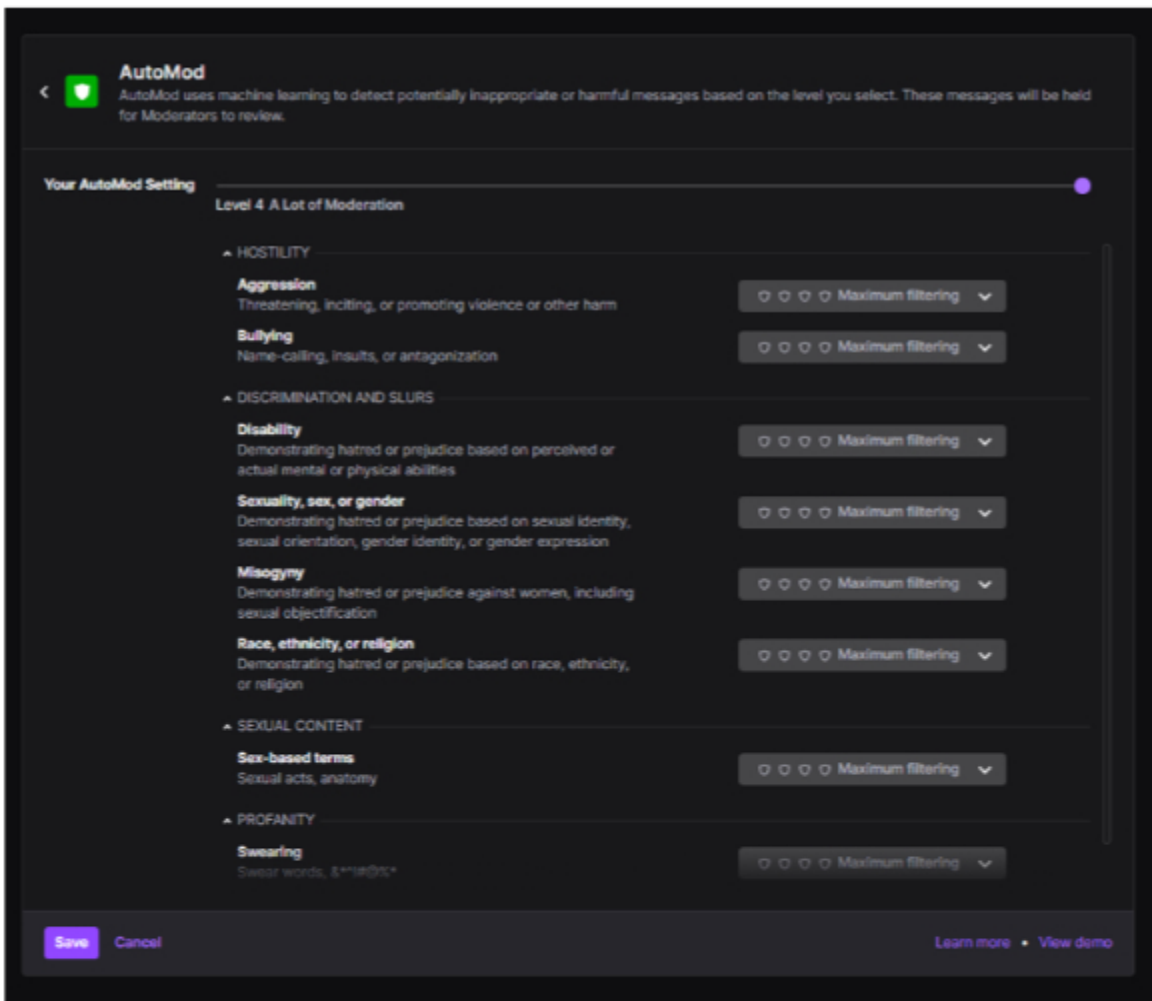Automatically hold risky messages for Moderators to review

Level 0: AutoMod is off ❯

3

AutoMod
AutoMod uses machine learning to detect potentially inappropriate or harmful messages based on the level you select. These messages will be held for Moderators to review.

Your AutoMod Setting

Level 4 A Lot of Moderation

▲ HOSTILITY

Aggression
Threatening, inciting, or promoting violence or other harm

▢ ▢ ▢ ▢ Maximum filtering ⌄

Bullying
Name-calling, insults, or antagonization

▢ ▢ ▢ ▢ Maximum filtering ⌄

▲ DISCRIMINATION AND SLURS

Disability
Demonstrating hatred or prejudice based on perceived or actual mental or physical abilities

▢ ▢ ▢ ▢ Maximum filtering ⌄

Sexuality, sex, or gender
Demonstrating hatred or prejudice based on sexual identity, sexual orientation, gender identity, or gender expression

▢ ▢ ▢ ▢ Maximum filtering ⌄

Misogyny
Demonstrating hatred or prejudice against women, including sexual objectification

▢ ▢ ▢ ▢ Maximum filtering ⌄

Race, ethnicity, or religion
Demonstrating hatred or prejudice based on race, ethnicity, or religion

▢ ▢ ▢ ▢ Maximum filtering ⌄

▲ SEXUAL CONTENT

Sex-based terms
Sexual acts, anatomy

▢ ▢ ▢ ▢ Maximum filtering ⌄

▲ PROFANITY

Swearing
Swear words, &*!!#@%*

▢ ▢ ▢ ▢ Maximum filtering ⌄

Save Cancel

Learn more • View demo

8. **To block terms and phrases:**

From the Home dashboard ✐ , click "Settings" then click "Moderation" then click "Blocked terms and phrases".

Search for a term to block, choose to add the term as Private or Public then click "Add".

Messages containing these words or phrases will be blocked from the chat.

Blocked terms and phrases
Messages containing these terms or phrases will be blocked from chat   >