

# Sky Mobile

## Controls & Settings guide

Parental controls on Sky Mobile is automatically switched on to block 18+ rated website and online content when your child is connected to the Sky Mobile network.



## What do I need?

To make changes to parental controls settings you will need a Sky ID (username and password) and a credit card

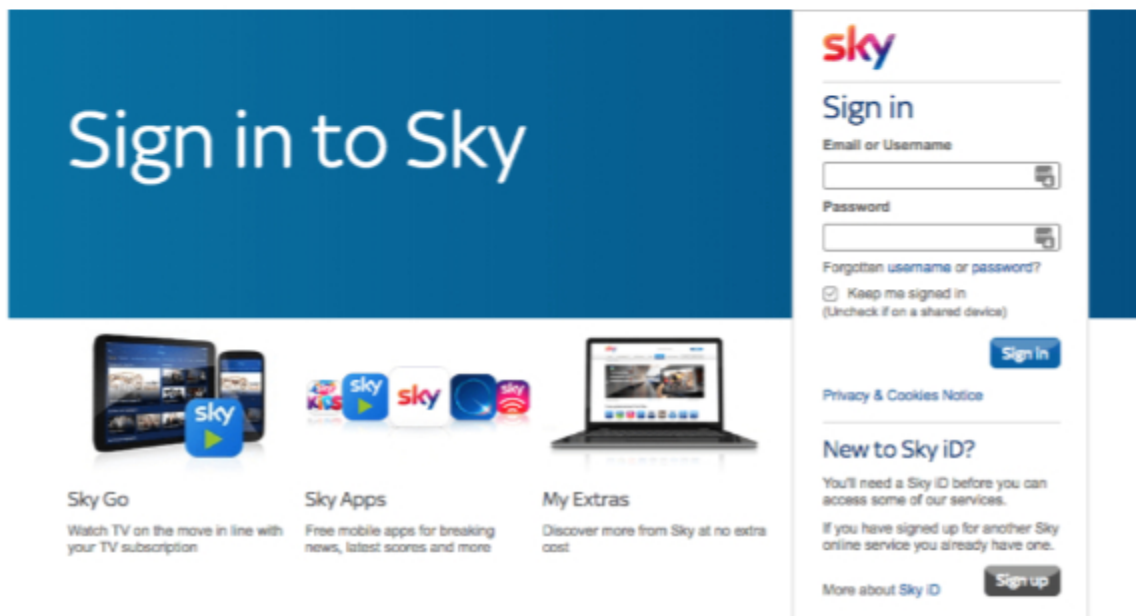
## Restrictions you can apply



Inappropriate content

# Step by Step instructions

1. Go to [sky.com/mobile-account](https://www.sky.com/mobile-account) and sign in with your Sky ID



**Sign in to Sky**

**sky**

**Sign in**

Email or Username

Password

Forgotten username or password?

Keep me signed in  
(Uncheck if on a shared device)

**Sign in**

[Privacy & Cookies Notice](#)

**New to Sky ID?**

You'll need a Sky ID before you can access some of our services.

If you have signed up for another Sky online service you already have one.

[More about Sky ID](#) **Sign up**

**Sky Go**  
Watch TV on the move in line with your TV subscription

**Sky Apps**  
Free mobile apps for breaking news, latest scores and more

**My Extras**  
Discover more from Sky at no extra cost

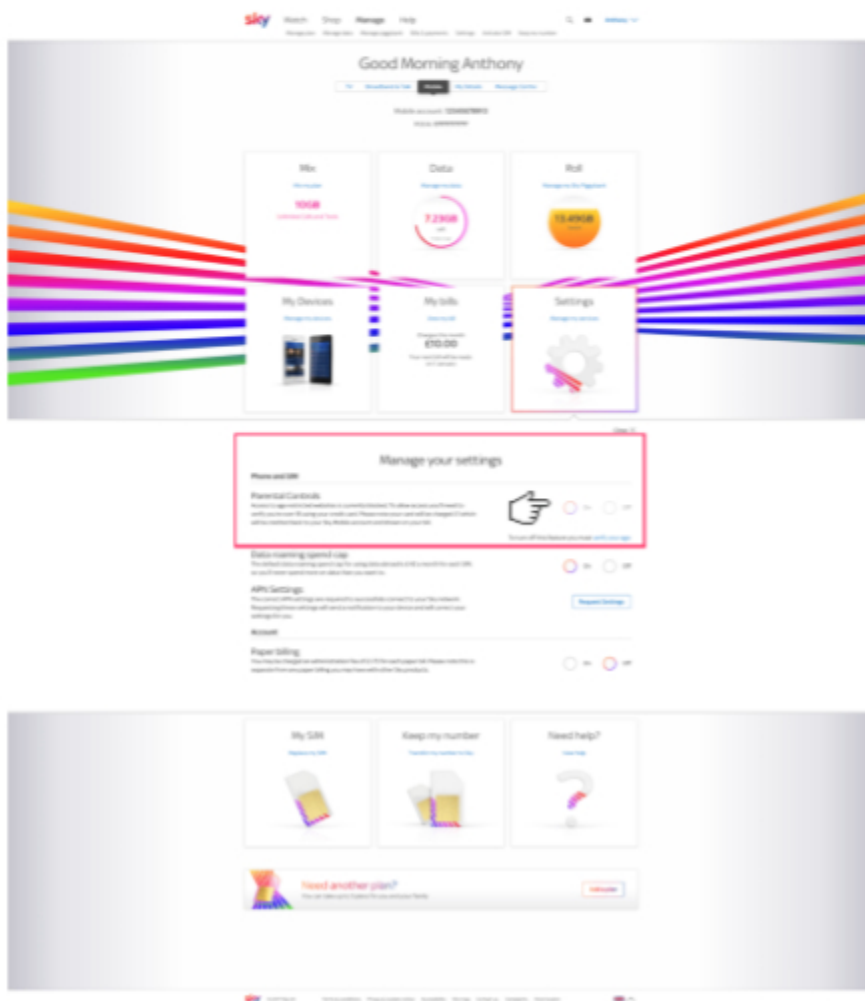
## 2. Select 'Manage my Settings' from the options on the page

The screenshot displays the Sky mobile account management interface for a user named Anthony. The page is titled "Good Morning Anthony" and includes a navigation bar with "Watch", "Shop", "Manage", and "Help" options. The user's mobile account number is 3345678910 and the phone number is 0777777777. The main content area features several service tiles:

- Mix:** 10GB (Unlimited calls and texts)
- Data:** 7.23GB left
- Roll:** 13.45GB left
- My Devices:** Manage my devices
- My bills:** Manage my bills, Current bill amount: £10.00
- Settings:** Manage my services (highlighted with a hand cursor)
- My SIM:** Replace my SIM
- Keep my number:** Transfer my number to Sky
- Need help?:** View help

At the bottom, there is a banner for "Need another plan?" with a "Add a plan" button. The footer contains the Sky logo, copyright information, and links for "Need a SIM?", "Check coverage", "Phone numbers", "Accessibility", "Terms", "Contact", "Options", and "Feedback".

3. Scroll down to 'Manage Your Settings' and select on or off to turn the parental controls on and off.



4. If you'd like to turn them off, you'll have to verify that you are over 18 by using your credit card.



5. Once this is done, you'll get a message to show that the parental controls have been turned off on your device.

