

BT Mobile

Controls & Settings guide

BT Mobile Parental Controls are set to 'Light' filter as default to block content only suitable for adults. You can apply 'Strict' setting to block adult content and unmoderated social networking sites, online dating and chat sites, or turn off the filter.



What do I need?

A credit card to verify you're over 18 and a BT Mobile account.

Restrictions you can apply



Anonymizers



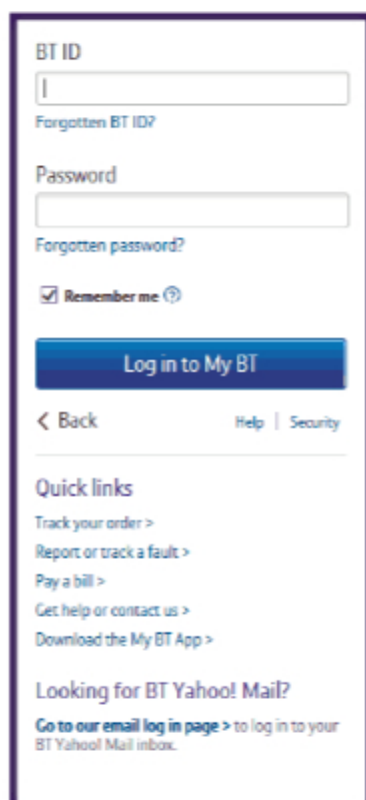
Chatting



Inappropriate content

Step by Step instructions

1. Go to [MyBT](#) and log in using your BT ID and Password. If you haven't got an account click the 'Sign up' button.



The screenshot shows the MyBT login interface. At the top, there is a 'BT ID' label above a text input field. Below the input field is a link for 'Forgotten BT ID?'. The next section is for the 'Password', with another text input field and a link for 'Forgotten password?'. A checkbox labeled 'Remember me' with a help icon is positioned below the password field. A prominent blue button labeled 'Log in to My BT' is centered below the checkbox. At the bottom of the login section, there are links for '< Back', 'Help', and 'Security'. Below a horizontal separator, there is a 'Quick links' section with five items: 'Track your order >', 'Report or track a fault >', 'Pay a bill >', 'Get help or contact us >', and 'Download the My BT App >'. The final section is titled 'Looking for BT Yahoo! Mail?' and includes a link: 'Go to our email log in page > to log in to your BT Yahoo! Mail inbox.'

2. Scroll down to 'Your package' and click the mobile icon.

The screenshot shows the 'Your package' section of a BT account dashboard. At the top left, it says 'Your package' with a sub-header 'Do more with your package by using your extras, controlling your settings and keeping up to date with your usage..'. To the right is a 'View your package >' button. Below this are five service icons: Broadband, Phone, BT TV, BT Sport, and Mobile. The Mobile icon is highlighted. Below the icons are two main sections: 'Use your extras, at no extra cost' which includes 'BT Parental Controls' (1 of 2 Active) and a 'Manage your extras >' button; and 'Take control of your settings' which includes a 'Manage your settings >' button.

3. Then scroll down to 'Parental Controls' where you will what filters you have on or if you have turned off Parental Controls. Click 'get started' to activate, and once activated, you will then be able to change your filter level to suit your family.

The screenshot shows the 'Parental Controls' settings page. The title 'Parental Controls' is at the top left with an upward arrow icon on the right. Below the title is a grey box with the text 'You can set different filters to block adult content when browsing on your mobile phone.' Underneath, there is a section for 'Filter mobile data content' with a dropdown menu currently set to 'Light'. At the bottom right of this section are 'Cancel' and 'Save' buttons. Below this is a section for 'You have not set up your Wi-fi Parental Controls' with a 'Get started' button.