

BT Broadband

Controls & Settings guide

BT Parental Controls allows you to restrict certain types of websites on all devices connected to the BT Smart Hub and when connected to a UK BT Wi-Fi hotspot using a BT ID. There are a range of filters to choose from to block content and usage.



What do I need?

A My BT account (BT ID and Password) If you haven't signed up, you will need a contact email address and your BT account number (found at the top of your bill)

Restrictions you can apply



Alcohol & Tobacco



Dating



Downloading file sharing



Drugs & Criminal Skills



Fashion & Beauty



File Sharing & Hacking



Gambling



Inappropriate content



Media streaming



Obscene & Tasteless



Online games



Pornography & Adult



Search engines



Sex education



Social networking



Suicide & Self-harm

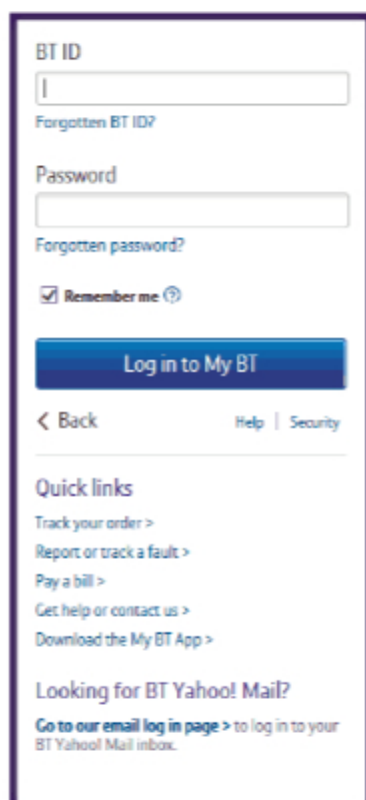


Weapons & Violence,

Gore & Hate

Step by Step instructions

1. Go to [MyBT](#) and log in using your BT ID and Password. If you haven't got an account click the 'Sign up' button.



The screenshot shows the MyBT login interface. At the top, there is a 'BT ID' label above a text input field. Below the input field is a link for 'Forgotten BT ID?'. The next section is for 'Password', with another text input field and a link for 'Forgotten password?'. A 'Remember me' checkbox is checked, with a help icon to its right. A prominent blue button labeled 'Log in to My BT' is centered below the password field. At the bottom of the login section, there are links for '< Back', 'Help', and 'Security'. Below this is a 'Quick links' section with several options: 'Track your order >', 'Report or track a fault >', 'Pay a bill >', 'Get help or contact us >', and 'Download the My BT App >'. The final section is 'Looking for BT Yahoo! Mail?' with a link: 'Go to our email log in page > to log in to your BT Yahoo! Mail inbox.'

2. Scroll down to 'Use your extras, at no extra cost' and click 'Manage your extras'

The screenshot shows the 'Your package' section of a BT website. At the top, it says 'Do more with your package by using your extras, controlling your settings and keeping up to date with your usage.' Below this are five icons representing services: Broadband, Phone, BT TV, BT Sport, and Mobile. A 'View your package >' button is in the top right. The main content is split into two columns. The left column is titled 'Use your extras, at no extra cost' and includes a progress bar for 'BT Call Protect' showing '2 of 8 Active' and a 'Manage your extras >' button. The right column is titled 'Take control of your settings' and includes a 'Manage your settings >' button.

3. Then click 'Setup BT Parental Controls'

The screenshot shows the 'BT Parental Controls' management page. The title is 'Choose what your kids can see online'. The status is 'Inactive' with a plus icon. Below the title, it says 'BT Parental Controls Filter content, or restrict access to websites. Stay safe with this and BT Virus Protect, BT Web Protect and True Key.' There are two red links: 'Setup BT Parental Controls >' and 'Help with BT Parental Controls >'. A 'Full details >' link is also visible.

4. You will then see a page telling you that BT are activating your Parental Controls. You will be activated with the 'light' filter setting. Setup may take up to 2 hours.


The screenshot shows the BT website's header and a central message box. The header includes navigation links for 'For the home', 'For business and public sector', and 'For global business | UK >'. The main navigation bar contains the BT logo, 'Buy our products', 'BT TV', 'BT Sport', 'News', 'Help', 'My BT', and 'Email'. A search bar is in the top right. The central message box is titled 'Activating BT Parental Controls' and contains the text: 'We are switching BT Parental Controls for you - this can take up to a minute. Please do not close, refresh or move away from the page until this is complete. Please note: BT Parental Controls also allows you to block secure sites [beginning https://]. If a secure site is blocked, you'll see a blank screen.' The footer includes 'For the home', 'For business and public sector', 'For global business', 'BT Group', and 'More Sites >'. It also lists 'Contact BT', 'Careers', 'Sitemap', 'Privacy', 'Terms of use', 'Codes of practice', 'Make a complaint', 'T&Cs', and 'Modern Slavery Transparency Statement'. The footer text reads 'BT Including You - helping you communicate' and '© BT 2017 BT'.

5. Once activated, you will then be able to change your filter level to suit your family. You can choose from a range of filters such as Strict, Moderate and Light. There is also the ability to block individual categories or sites, plus Homework Time setting that can block social media, gaming and homework cheat sites at certain times.

My Security Settings

Stay safe online in one easy to manage place

Complete! Your Light filters will be live within the next 2 hours. If you want it sooner, simply restart your Hub.



BT Parental Controls On

Allowed Websites: 0
Blocked Websites: 0
Time Settings: Off
Current filter level: Light

[Manage Settings](#)

[Change filter levels](#) [Manage allowed & blocked sites](#) [Set filter times](#)

Select a filter level below. Choose one of the pre-set levels or select Custom to create your own filter level.

Light Moderate Strict Custom

<input checked="" type="checkbox"/> Pornography	<input checked="" type="checkbox"/> Obscene and Tasteless	<input checked="" type="checkbox"/> Hate and Self-harm	<input checked="" type="checkbox"/> Drugs
<input checked="" type="checkbox"/> Alcohol and Tobacco	<input checked="" type="checkbox"/> Dating	<input type="checkbox"/> Nudity	<input type="checkbox"/> Weapons and Violence
<input type="checkbox"/> Gambling	<input type="checkbox"/> Social Networking	<input type="checkbox"/> Fashion and Beauty	<input type="checkbox"/> File Sharing
<input type="checkbox"/> Games	<input type="checkbox"/> Media Streaming	<input type="checkbox"/> Search Engines	<input type="checkbox"/> Sex Education

[Undo changes](#) [Save changes](#)